



Excellence IN DENTISTRY

Bentley, Stevens & Jones



Welcome!

**We realize that you have a choice in dental care providers
and we thank you for choosing us!**

937-335-4630

Customer Service

Customer service is one of our highest priorities! Please let us know if you experience any issues that need to be addressed; we stand behind our pledge to exceed your expectations and provide you with excellent service.

Comfortable Care With A Non-Judgmental Approach

We promise we will not criticize or judge our patients; we give you our best recommendations to meet your dental needs and let you decide how quickly you will proceed with your treatment. Your comfort is a very high priority to us, which is why we offer some alternative methods to make you more comfortable. Please discuss these options with your provider.

Appointment Policy

We pride ourselves on respecting your time and make every effort to stay on time for each patient, and schedule accordingly. Please try to arrive a little early for your scheduled appointment. A 48-hour advance notification is requested if you are unable to keep an appointment.

Insurance Benefits (if Applicable)

We will file your insurance as a courtesy, and do our best to **estimate** your out-of-pocket expense. We are happy to provide a complimentary benefit analysis for you, however it is ultimately your responsibility to know your insurance benefits. If your insurance fails to pay for any services rendered, financial responsibility for all charges is ultimately yours.

Financial Policy

Payment is due at the time services are rendered. We will let you know the cost of treatment and make appropriate financial arrangements prior to rendering services. Ability to pay is of deep concern to many dental patients; we share your concern and are prepared to offer you a number of payment options.

Care Enough to Share Card

The best compliment you can give our office is to tell your friends, family, neighbors and co-workers about us. When a referral card is brought in by someone you referred upon their first visit, they will get a gift and YOU will receive a \$30 credit too! Need more cards? Just Ask!

Our Pledge

Dr. Bentley, Dr. Stevens, Dr. Jones and our team members are highly trained and credentialed. We are consistently undergoing continuing education to expand our knowledge to better serve you. Excellence in Dentistry stands behind all services we provide. In order to do this, we ask that you maintain an active patient status in our office and follow through with diagnosed treatment, routine evaluations and maintenance. This includes, but is not limited to, diagnosed frequencies of exams, cleanings and recommended x-rays. We continually strive to exceed your expectations, and the trust you place in us is the standard by which we measure our value to you.

Thank you!



*Bentley,
Stevens &
Jones*

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